

Anstee, Joseph

From: Samantha Hansson <[REDACTED]>
Sent: 18 February 2020 17:15
To: M&CP - Licensing
Subject: Opposition to Licence Application - 23 Bride Lane
Attachments: Application for a premises licence - City of London Distillery, 23 Bride Lane EC4Y 8DT (Castle Baynard ward).docx

Hi, sorry but I need to register our opposition to this licence application (attached) as currently set out.

I'd refer you please to the recent various numerous oppositions to the Merchant House bar licence in Bride Passage which a number of residents including ourselves objected to - to no avail.

With this one, we in particular have already had a ton of problems with the previous incumbent's machinery causing our TV to lost signal with alarming regularity. Despite our talking to them, it persisted until they left.

Now, we face the problem of increased people traffic and noise added to that we already suffer living [REDACTED] just above the premises in question. We straddle the Passage and as such get the noise from both Passage and Bride Lane. I refer you to my email below back in May 2017 which shows the problem then...

If this application goes ahead there will be no point living here anymore - and I'm quite sure no other serious worker would live here either. I already have evidence of our neighbour leaving due to the noise and missing work because of it. I already have to wear earplugs.

Also what you always seem to forget is that these places need cleaning - many is the time I've had to go down to the bar in Bride Passage to beg them to turn their music down - at past midnight, often on a weekday.

During the Merchant House planning application, we were told for that bar that:

A Visitors Management Plan is secured to include the following:

1. The duties of the staff employed at the premises to patrol the external perimeter of the premises in order to discourage noise, disturbance and anti-social behaviour; **THIS DOES NOT HAPPEN**
2. A smoking control scheme relating to the supervision and control of any smoking patrons outside the premises during the hours that the premises are open to the public; **THIS DOES NOT HAPPEN**
3. Confirmation the operation hours would be from 11:00 to 23:00. **BUT CLEANERS COME LATER**
4. A dispersal scheme relating to the dispersal of patrons leaving the premises after 23:00; **THIS DOES NOT HAPPEN**

No servicing of the premises shall be carried out between the hours of 23:00 on one day and 07:00 on the following day from Monday to Saturday and between 23:00 on Saturday and 07:00 on the following Monday and on Bank Holidays. Servicing includes the loading and unloading of goods from vehicles and putting rubbish outside the building. **THIS IS WRONG - WE GET PEOPLE DELIVERING AT ALL HOURS AND GLASS COLLECTING AT AROUND 5AM - VERY NOISY.**

No live or recorded music shall be played that it can be heard outside the premises or within any residential or other premises in the building. - **WE HEAR IT IN OUR FLAT DESPITE THE PREVIOUS OWNERS BEING SUBJECT TO A NOISE REDUCTION NOTIFICATION.**

Customers of the licensed premises must not be allowed access to the street outside for the consumption of alcohol. **THEY DO STAND OUTSIDE SMOKING AND DRINKING.**

The problem is there does not appear to be any monitoring of any plans or orders.

We would require a full noise assessment done on our flat - given the problems with the other side, I am absolutely sure that we will hear everything at full volume from the premises in question.

Many thanks

Samantha & Anders Hansson

[REDACTED] Bride Lane, London, EC4Y 8DT

Example of previous email:

From: Samantha Hansson [REDACTED]
Date: 19 May 2017 at 21:34:49 BST
To: "Priest, Henrika" [REDACTED], "Sambells, Rachel"
[REDACTED], "Seal, Garry" [REDACTED]
Cc: [REDACTED]
Subject: Re: Bride Court

Hi all

Just to let you know that we have been out of our flat tonight (Friday) to confront two guys who have recently been causing problems for a few weeks now by running their motorcycles in the passageway (Bride Court) at night. They are delivery guys for someone and they rev, beep and even wheelspin! The guys drinking in the pub over the road think this is just hilarious and were laughing at us when we went out.

I am cc'ing Bhakti Dpala in the Planning Development Division, as I cannot imagine what you think you are doing when you say this area needs more drinking places - look what's happening to this place! It's clearly going downhill...

I will be informing our letting agent of the increasing noise and aggravation in this area. I'm sure our Landlord won't be pleased to hear of it either.

It's incredible that the City of London expects people to buy property here for a £million plus usually (our flat is), or rent it as we do at a pretty high rate, with its high council tax, and then have to put up with this rubbish.

I'd love to come to other people's houses and stand outside with my drinking pals, shouting, arguing and fighting, smoking and laughing at friends who turn up on their bikes at all hours...how would they like it??

I know it's tough keeping Londoners in check...All the best. I hope you all have a good week.

Kind regards

Samantha Hansson

[REDACTED]
[REDACTED] Bride Lane, EC4Y 8DT